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| Deborah N. Howard, M.Ed., RHIA, CCS, CHDA, CPC-I  501 Windom Way  Georgetown, Texas 78626  239-822-6629  [Dhoward@txstate.edu](mailto:Dhoward@txstate.edu) | |
|  | Professional Profile Service to the Health Information Management profession as an educator and associate degree program director since 1996. I have incorporated technology into the HIM classroom as an extension of the new roles that HIM professionals will be filling in the future. I teach with a desire to bring allied health students into the world of health informatics and the electronic health record through the use of online education technologies and systems.   * Successful graduation of well-prepared health information professionals to meet the HIM needs of the community for 27 years. * Students that consistently demonstrate strong pass rates on the national RHIT certification exam. * Development of coding office simulation environment for medical coding practice * Development and implementation of new CAHIIM accredited HIT program * Development and delivery of a certificate program in medical coding and billing * Collaboration and implementation of multiple teaching modalities to meet the challenges of the COVID-19 pandemic.   + Synchronous – Live online using Zoom, Flex Campus, Fully On Campus with social distancing   + Asynchronous - Online  Education, Honors, and Certifications M.Ed. in Education with a specialization in Instructional Technology, Curriculum and Instruction  Florida Gulf Coast University, Fort Myers, Florida 1999  Bachelor of Science in Health Information Administration  State University of New York College of Technology, Utica, New York 1983  Professional Certifications  Registered Health Information Administrator  Certified Health Data Analyst  Certified Coding Specialist  Certified Professional Coder – AAPC Approved Instructor  AHIMA Approved ICD-10-CM/PCS Trainer  Canvas LMS Course Developer  Blackboard Certification in Teaching and Learning Online: Building Courses, Enhancing Communication, Assessing Learners  Credentialed EPIC Electronic Health Record Software Trainer  Quality Matters – Applying the QM Rubric *Key Qualifications* Development and instruction of course content, schedule, syllabi and learning activities for the following courses both online and in the traditional classroom:   |  |  | | --- | --- | | Introduction to Health Information Management | Healthcare Delivery Systems | | Electronic Health Records | Medical Insurance and Billing | | Medical Office Administration | Foundations of Management in Healthcare | | Healthcare Law | Outpatient and Pro-Fee Coding and Reimbursement (ICD-10-CM, CPT-4, HCPCS) | | Healthcare Information Systems | Inpatient Facility Coding (ICD-10-CM/PCS) | | Quality Management in Healthcare | Advanced Coding and Reimbursement | | Health Data Management | Essentials of Pharmacology | | Healthcare Informatics (graduate course) | Principles of Human Disease | | Professional Practice Experience – coordination and placement |  |  * Utilization of Internet technology for communication and course delivery using Canvas, Angel, and Blackboard LMS platforms and Cengage MindTap. * Implementation of Pearson MyHealthProfessions Lab application with integration into Canvas LMS. * Rapid adoption and use of Zoom for live online course delivery throughout pandemic. * Creation and deployment of electronic, online testing using Exam View, TestGen, Cognero, Respondus and Pearson MyTest software products. * Successful completion of initial candidacy application, self- study documentation and site survey for CAHIIM accreditation of associate degree in health information technology. First report from the national certification exam resulted in a 100% pass rate and students performing at or above the national score in each of the seven associate degree domains. * Ongoing review and compliance with CAHIIM associate degree entry level competency instruction and APAR reporting.  Computer Skills  * AHIMA V-Lab: Incorporation of the following applications into various courses across the HIT curriculum:   + 3M CRS   + Nuance Clintegrity   + Meditech   + drChrono   + CIOX Health ROI   + CIOX Health Gym   + Find-a-Code CAC   + EDCO Solcom EDMS   + ARGO EMPI   + Tableau * Software:   + Microsoft Windows® and Microsoft Office including Word, Excel, Power Point, Outlook, Access, Publisher and Teams.   + Proctorio   + Respondus Lockdown Browser and Monitor   + Zoom   + Adobe Acrobat DC   + 3M Health Information Systems to include HDM and CRS   + Epic Electronic Health Record – Acute Care   + EHRGo Academic Electronic Health Record   + Articulate Rise 360 Course Authoring   + Kaltura Video/Screen Capture   + Canvas LMS   + Blackboard LMS   + Angel LMS * Troubleshooting: ability to reinstall operating systems on PC, perform backups and file management.  EmploymentEducation Positions  * Clinical Associate Professor, Health Information Management   Texas State University  Round Rock, Texas August 2022 to present   * Program Director, Health Information Technology   Florida SouthWestern State College  Fort Myers, Florida July 2009 to August 2022   * Program Chair, Health Information Technology Hodges University   Fort Myers, Florida February 1996 to August 2009   * Adjunct Instructor Online Baccalaureate in Health Information Management   State University of New York Institute of Technology  Utica, New York 2015 – Present   * Online Graduate Program Adjunct Instructor – Health Administration   St. Francis University  Joliet, Illinois 2015- As needed Health Information Management Positions  * Charter Glade Behavioral Health Care, Fort Myers, Florida Director of HIM 1995-1996 * Naples Community Hospital, Naples, Florida Inpatient/Outpatient Coder 1995 * Gulf Coast Hospital, Fort Myers, Florida Director of HIM 1994-1995 * Rome Murphy Memorial Hospital, Rome, New York Director of HIM 1988 – 1992 * St. Elizabeth’s Hospital, Utica, New York   DRG Coordinator Approximately 1986 – 1988   * Oneida City Hospital, Oneida, New York   Coder Approximately 1985 - 1986   * Faxton Hospital, Utica, New York   Medical Record Clerk Approximately 9/1984 - 1985   Professional Affiliations AHIMA, TxHIMA, CATxHIMA, AAPC, AMIA, HIMSS |
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